Connectivity for Students in Need

- <u>FCC agreement</u> stating that providers will waive late fees, not cutoff service for lack of payment, and open hot-spots.
- Comcast COVID-19 response: offers free WiFi for 2 months to low income families
 plus all Xfinity hot-spots are free to the public during this time
- Charter Free Internet offer for 2 months. To ease the strain in this challenging time, beginning Monday, March 16, Charter commits to the following for 60 days: Charter will offer free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households. Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps. Charter will open its Wi-Fi hotspots across our footprint for public use.
- Spectrum does not have data caps or hidden fees.
- <u>AT&T COVID-19 response</u>: offers open hot-spots, unlimited data to existing customers, and \$10/month plans to low income families
- Verizon COVID-19 response: no special offers, but following the FCC agreement.
- <u>Sprint COVID-19 response</u>: follows FCC agreement, provides unlimited data to existing customers, and, starting Tuesday, 3/17/2020, will allow all handsets to enable hot-spots for 60 days at no extra charge (I expect others will follow).
- <u>T-Mobile COVID-19 response</u>: follows FCC agreement, plus unlimited data to existing customers, and, coming soon, will allow all handsets to enable hot-spots for 60 days at no extra charge (I expect others will follow).